

Working with Fengrain

Storing Grain 2021

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for the latest
market info



WHY CENTRAL STORAGE?

- Storing grain centrally has many benefits.
 - Full grain management service No worries - processing / drying / storing
 - Flexible storage space - to help with yield and quality variations
 - Added value marketing through our marketing partner
 - Cost effective management of grain
 - Better utilisation of existing facilities and cash flow
 - Low cost long term asset
- End users are demanding more vigorous testing regimes; a high proportion of grain will be VENDOR ASSURED from a central store.
- Fengrain offer comprehensive grain management services, storing at our 100,000 t facility at Wimblington.
- Our charges are transparent with all known associated costs of central storage detailed below.
- It is company policy that it should be more cost effective to own space rather than rent at Fengrain.

Rules & Regulations and Conditions of storage

CONTRACTUAL

- Grain and pulses are marketed by Fengrain on the AIC 1/16 contract or any subsequent amendment. Oilseed Rape is marketed by Fengrain on the FOSFA 26A Contract.
- Where goods are delivered to our stores, we reserve the right to reject or downgrade goods where we determine, in our ultimate opinion, that goods do not meet the specifications of the contract or will have a deleterious effect on the integrity of the goods in store.

INBOUND LOGISTICS

Storing Owner's grain is our priority. The store will maintain an "open door" policy only if members have informed us by prior notification of what they intend to deliver.

HARVEST DESK

- A harvest desk will be open throughout the busy intake period. Telephone numbers and contact details will be published beforehand.
- Please refer ALL store intake queries through this desk - the number is published annually.

RESERVING YOUR SPACE AND BOOKING IN DELIVERIES

- A computer system is used for capacity planning and will not allow deliveries without a booking.

PRE HARVEST

- Everyone planning to deliver to store during the harvest period will need to complete an on line store commitment form. This will be on the website in your personal area of My Fengrain.

- This commitment is non contractual but is necessary as a planning guide for the store.
- Once completed we will check your form.
- Once this has been done you can deliver your planned commitment during harvest.
- Should you need to make changes to this commitment you can do this simply by calling the harvest desk as early as possible.
- There may be delays to your deliveries if you have not advised us of commodities on your commitment form or by advising the harvest desk of changes, prior to arrival on site.

DURING HARVEST

- Please keep us informed what you intend to deliver, before you do for planning purposes.
- A call to the harvest desk prior to delivery can also advise you of potential hold ups.



STORE OPENING TIMES

■ At Harvest

- Normally: Monday – Friday 7am to 6pm / Weekends as required.

Changes in Harvest Opening Times will be posted on the Website.

■ Other Times

- Delivery Days post the Harvest Peak will be limited to Mondays to Friday only, unless by prior arrangement – you will need to book in and be given a date.
- Opening times will be published on the website and on our answerphone.

All Grain delivered to the store at any time **MUST** be pre-booked.

ESSENTIAL DOCUMENTATION & GRAIN PASSPORT ON DELIVERY

- All grain delivered to the store must be accompanied by a fully completed grain passport.
- Grain passports are updated annually or as required. Please pay particular attention to any new requirements.
- Please make sure you apply a current farm assurance sticker.
- All details are mandatory especially:
 - The individual account code the grain is to be allocated to.
 - The reason for delivery:
 - To place in your own storage
 - Mycotoxin / DON - Risk assessment
- Filling in the above fields accurately enables us to administer the grain correctly to your account.

NOTES

- Should we not be able to obtain an account code from your passport, or you have not completed the risk assessments, we will be unable to process the load, and we will (respectfully) request that it is obtained before the load can be tipped.
- If we do not have the reason for delivery: Members' grain will be defaulted to storage. Changes to this are not possible after the event.
- The above information is critical for us to improve operational efficiency and minimise administration. Please be vigilant with all paperwork.

WHEN YOUR GRAIN HAS BEEN HARVESTED AND IS READY FOR COLLECTION TO BE DELIVERED TO STORE:

- Please contact the harvest desk with the following information
 - The exact location from which the grain is to be collected:
 - Farm • County • Postcode
 - Its properties – the commodity, variety, moisture
 - How much there is to collect
 - Your contact telephone numbers

- Logistics will make arrangements and we will call you back to confirm the assigned haulier.
 - The haulier will then call you to inform you of collection date and times.

DELIVERING TO SITE AND WHILST ON SITE

- **Health and Safety is our number one priority at all times. Visitors must comply with site rules.**
- **Please have a face covering available if required.**
- Drivers are urged to respect the site speed limit and not to exceed 10MPH anywhere on the industrial estate.
- There is to be **NO PARKING** or queuing anywhere on the industrial estate, in Eastwood End or in Wimblington Village
- Any Driver or Company not respecting the above or the local community could be banned from site.
- Smoking and animals are not allowed on site, even in vehicles.
- **All vehicles entering or leaving the site must be sheeted.**
- High visibility vests must be worn at all times.
- Toilets and washing facilities are available during opening hours.
- **Delivery Process at Harvest**
 - All grain must be booked in. The system will not allow unplanned volumes.
 - We would prefer people to call us with information prior to delivery.
 - All vehicles may be checked in at the "sample shed" and sampled in accordance with the information supplied.
 - Vehicles then move for first weights to be taken and grading results.
 - Once sampled and weighed a ticket will be issued to accompany the load to the tipping point. The pit operator will require this before the load is tipped.
 - Once tipped a signature is required and the ticket returned to the weighbridge for weighing out.

■ Sampling on Delivery

- Every load of grain entering the site has to be tested.
- Delivery specification results from every load are sent by text.
- Delivery results will be posted on Fenactive – normally within 48 hours.
- A minimum of 20 minutes must be allowed for the sampling and grading of Malting Barley.
- In the case of a high DON year special testing arrangements will apply.
- All millings will mandatory require Don and Zon tests.

- Ergot and distressed crops
 - Should grain be found to contain Ergot, we will do our utmost to accept your grain, however we may ask for it to be held on farm until we are able to handle this grain.
- Maximum moistures allowed (without prior authorisation)
 - Wheat 20% / Pulses 18% / Oilseeds 12% / Malting Barley 17%
 - Should grain be above these levels or grain is rejected, Fengrain will arrange to process it either post harvest or have it processed off site at the grower's cost.

GRAIN STORAGE TERMS AND CONDITIONS

- For detailed terms and conditions please refer to the Storing Grain publication available on the website.

HEALTH & SAFETY RULES

- Site Rules are displayed on our website for your information
- No use of mobile phones whilst driving around our site.
- Safety boots/trainers must be worn. No flip flops or open toed shoes.

It is expressly forbidden for non staff members to enter the laboratory, plant or control rooms on site, for both health and safety, and insurance reasons.

The company reserve the right to take legal action should this be the case.

FARM SAMPLING & ADVICE

- Fengrain through its preferred marketing partner, Frontier, can help with your on farm grain. Our modern and efficient lab is equipped with the latest testing machinery and linked to the NIR grain network.
- Please contact your Frontier Farm Trader when your grain is ready to be sampled. They will coordinate a sampler to visit.

Fengrain

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THE COMPANY RESERVES THE RIGHT TO ALTER AND AMEND ANY OF THE ABOVE TERMS AND CONDITIONS INCLUDING COSTS AT ANY TIME AND WITHOUT PRIOR NOTICE.